

27. OUTSTANDING CONTRIBUTION BY A VOLUNTEER OR A VOLUNTEER GROUP

This award celebrates the strong, ongoing personal commitment made by an individual or team of volunteers who freely give their time and skill, contributing to the professionalism of our industry and the positive image of tourism in Queensland.

Important Notes:

- *The award will not be made to the same person/team twice.*
- *Nominations are acceptable from any party except the nominees.*
- *The answer to each question must not be more than 2 pages.*
- *The nominee's/nominees' Curriculum Vitae and no more than 3 letters of recommendation may be included.*
- *The award will be presented at the discretion of the judges, based on the submissions received.*
- *This provision of this category is specific to the Queensland Tourism Awards and the winner or winners will not go on to become a finalist in the Australian Tourism Awards.*

The judges will take into account the following aspects of the contribution when assessing a nomination.

1. OVERVIEW OF THE NOMINEE OR NOMINEES

Provide a brief overview of the nominee/nominees, highlighting their outstanding attributes and their role in the tourism industry. **(10 points)**

2. NOMINEES PERSONAL SERVICE & EXAMPLES OF ACTIVITIES

Provide examples of the nominee's/nominees' volunteer activities and personal service to the industry in their local region and, if relevant, at a statewide and national level. **(20 points)**

TIPS: If the nominee/nominees also undertake paid work in the tourism industry focus on volunteer activities that are over and above their paid employment. The emphasis should be on personal and professional commitment.

3. BENEFITS TO THE INDUSTRY AND SUCCESS

Provide specific examples of volunteer activities undertaken by the nominee/nominees that have helped advance Queensland's tourism industry. **(20 points)**

TIPS: Examples could include initiatives shown in the area of operations and administration, the consistent delivery of customer service, activities resulting in the improvement of industry standards, participation in industry organisations, representation on tourism boards or campaign committees, mentoring, etc. Consider referring to hours and/or skills contributed.

TOTAL SCORE: 50 POINTS.